

Order Form

servicenow

ServiceNow, Inc.
2225 Lawson Lane
Santa Clara, CA 95054

Order Number
ORD1456976-1

Pricing Expiration: 29 Dec 2022

SNC Account Exec	Nate Smith
Phone	+18587662507
E-mail	nathan.smith@servicenow.com

Customer Invoice Address	Customer Ship To Address
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Company Name	Mountain View School District Adm	Company Name	Mountain View School District Adm.
Address	750 San Pierre Way	Address	750 San Pierre Way
Suite		Suite	
City	Mountain View	City	Mountain View
State/Province	CA - California	State/Province	CA - California
Zip/Postal Code	94043-3133	Zip/Postal Code	94043-3133
Country	United States	Country	United States
AP Contact Name	Jon Aker	Business Contact	Jon Aker
Title	Director of Technology	Title	Director of Technology
Phone	+1(650) 526-3247	Phone	+1(650) 526-3247
E-mail	jaker@mvwsd.org	E-mail	jaker@mvwsd.org
Account #	ACCT0071368		

	PO #
	Tax exempt? No
	Payment Terms Net due in 30 days
Currency USD	SN Tracking # CON0084745

Product Code	Subscription Product Name	Type	Units	Term (mos)	Term Start Date	Term End Date	Net Price (Monthly)	Net Price (Annual)	Net Price (Total)
PROD12087	ServiceNow® Express Upgrade to ITSM	Fulfiller User	25	36 Months	31 Dec 2022	30 Dec 2025	\$ 50.00	\$ 15,000.00	\$ 45,000.00
PROD18250	ServiceNow® Integration Hub Starter	Transactions	1	36 Months	31 Dec 2022	30 Dec 2025	\$ 0.00	\$ 0.00	\$ 0.00

Subscription Product SubTotal \$ 15,000.00 \$ 45,000.00

Education, Knowledge and Professional Services Subtotal \$ 0.00

Pre-tax Total \$ 45,000.00

Estimated Taxes TBD

Estimated Grand Total \$ 45,000.00

Invoice Schedule	Invoice Date	Amount	Est Taxes	Grand Total
Annual Subscription Fee	Upon Signature	\$ 15,000.00	TBD	\$ 15,000.00
Annual Subscription Fee	November 30, 2023	\$ 15,000.00	TBD	\$ 15,000.00
Annual Subscription Fee	November 30, 2024	\$ 15,000.00	TBD	\$ 15,000.00
		\$ 45,000.00	TBD	\$ 45,000.00

Hosting Details

ServiceNow # of Instances:	1 Production 4TB Storage Limit, 1 Non Production 4TB Storage Limit
Instance Names:	mvwsd, mvwsddev
Customer ServiceNow Admin:	Jon Aker
Email:	jaker@mvwsd.org
Data Center Region:	United States

Terms and Conditions

Customer's use rights to the Subscription Products listed above for the period beginning on the term start date and ending on the term end date above ("Subscription Term"), are governed by a contract consisting of this Order Form and the following documents, EACH OF WHICH IS INCORPORATED IN THE CONTRACT BY THIS REFERENCE and each of which is located at <https://www.servicenow.com/upgrade-schedules.html> (collectively, "Agreement"): the Ordering Agreement and the applicable Service Description for the purchased packaged services. Customer may request printed copies of these documents by emailing ServiceNow

at legal.request@servicenow.com. All initially capitalized terms not defined in this Order Form are defined elsewhere in the Agreement. If this Order Form conflicts with the other documents comprising the Agreement, this Order Form will control.

Notes

ServiceNow will provide Updates according to the Upgrade Policy as set forth on www.servicenow.com/upgrade-schedules.html.

Payment Terms

If Customer issues a purchase order ("PO"), any additional or conflicting terms appearing in a PO shall not amend the Order Form or the Agreement. Upon request, ServiceNow shall reference the PO number on its invoices (solely for administrative convenience) so long as Customer provides the PO at least fifteen (15) business days prior to the date of the invoice.

Please submit a PO for the amount set forth above to accountsreceivable@servicenow.com or the ServiceNow address above with Attention: Accounts Receivable.

PRICES ARE FINAL. THIS ORDER IS NON-CANCELLABLE AND, EXCEPT AS OTHERWISE PROVIDED IN THE AGREEMENT, NON-REFUNDABLE. The order is for the entire Subscription Term and is undividable. Payments are due as per the invoice schedule. All remaining fees are due immediately if ServiceNow terminates for non-payment.

Prices are stated exclusive of taxes, duties and similar assessments on Customer's use, which Customer agrees to pay, excluding taxes on ServiceNow's net income. Taxes shall not be deducted from the payments to ServiceNow, except as required by law, in which case Customer shall increase the amount payable as necessary so that after making all required deductions and withholdings, ServiceNow receives and retains (free from any tax liability) an amount equal to the amount it would have received had no such deductions or withholdings been made.

When applicable, Customer must provide its VAT or GST identification number(s) on this Order Form for (i) the country where Customer has established its business and/or (ii) any other country where Customer has a fixed establishment. Customer shall use the ordered Subscription Service or related professional services for Customer's business use in the foregoing location(s).

Product Overview

The ServiceNow Product Overview containing descriptions of the ServiceNow applications and platform services included in the Subscription Products ordered hereunder is posted on <https://www.servicenow.com/upgrade-schedules.html>.