

# Mountain View Whisman School District

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## JOFFE EMERGENCY SERVICES



**A partnership for school safety**

Presented on Nov. 3, 2022



# Introduction to Joffe Emergency Services



Our team includes EMTs, firefighters, security officers, social workers, and education administrators who are passionate about community safety.

With decades of first-hand experience in health, safety, and emergency preparedness, we understand establishing best practices and applying them to protect human life.

At the same time, we wholeheartedly believe health and safety should be fun and empowering. We match the gravity of emergency management with an enthusiastic and fun-loving spirit that characterizes our work.

**We are safety experts and educators.  
But most importantly, we are partners in protecting your community.**



## **Trusted Experts**

With decades of experience and expertise to guide and train clients, our team members bring their depth of knowledge and skill sets to every client relationship, every day.

## **Client-Centered Collaborators**

We work in tandem with our clients to customize programs and safety solutions where they are, and help build safety solutions that work.

## **Determined Problem Solvers**

We embrace challenges and channel all our efforts towards effective and custom solutions that apply industry best practices to their unique organizational culture, structure, and facility.

## **Compassionate Partners**

Empathy and understanding are at the cornerstone of our programs - we recognize that emergencies are inherently stressful, and we bring that lens into all our work with clients.

# What we do



We partner with schools, organizations, event organizers and venues to build customized safety solutions that meet unique needs, capacity, and budget.

Our experts coach, guide, and support clients through every stage of an emergency, from prevention and mitigation to response and recovery.

Our programs and trainings are designed to help teams build a deep, lasting understanding of the principles and priorities of emergency response. Our empowerment-focused approach allows teams to successfully respond to any emergency, from an individual heart attack to a large-scale disaster.

**Together, we strengthen the health, safety, and security practices, ensuring each partner is confident in approach and coordinated in response.**

From assessments and emergency planning to security and health staffing, our program options are designed to help our partners implement best practices and create strong, resilient systems that allow schools and students to thrive.

## Great results are rooted in strong foundations.

We spend intentional time reflecting and thinking about who we are internally and with our clients.  
R.O.G.E.R was born in 2017 and guides all the work we do.

Relationships characterized by respect are the foundation of our success, both internally and with communities we serve.

# R

RELATIONSHIPS

We are results-focused. We know what our mission entails and will expertly utilize our resources to achieve.

# O

OUTCOMES

We are committed to both the growth of the company and of the individual. Joffe is a place where you can learn and grow - both professionally and personally.

# G

GROWTH

Excellence is the standard for all that we do. We bring protection and empowerment to our communities.

# E

EXCELLENCE

We celebrate the achievements of our employees and rewards mission critical achievements. We provide well-deserved opportunity for family and community time through generous rest and relaxation.

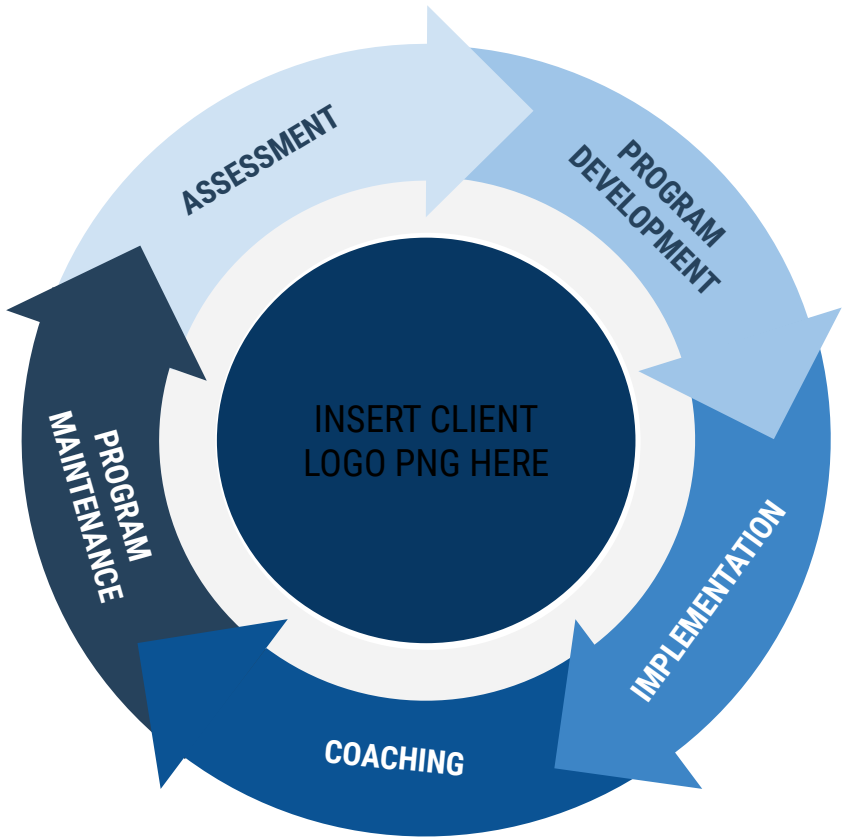
# R

RECOGNITION AND  
REWARDS



# School Safety Program

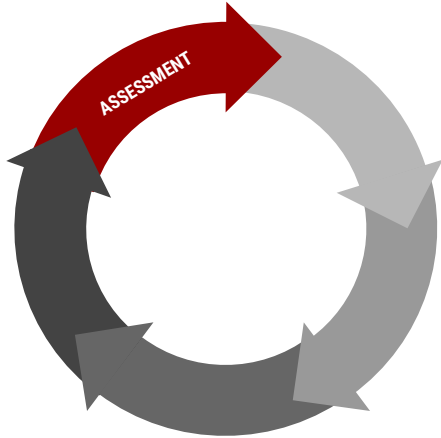
# School Safety Program



Phase	Timeline
Assessment	October 2022 - February 2023
Program Development	March 2023 - May 2023
Implementation	June 2023 - August 2023
Coaching	TBD
Program Maintenance	TBD



## Phase: Assessment



October 2022 - February 2022

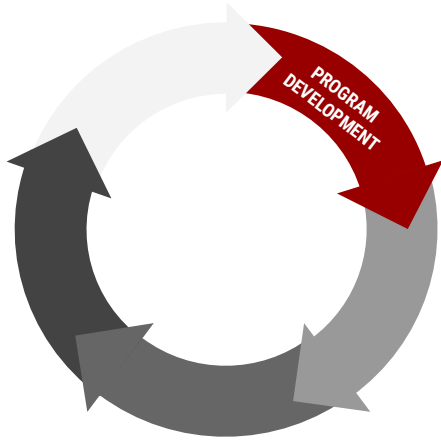
### Deliverables

- Review existing safety plans and documentation
- Community research specific to campuses
- Interviewing of key stakeholders
- Comprehensive site assessment of school campuses to identify safety and security vulnerabilities and recommended changes.
- Post-visit work to refine and summarize findings and build a series of recommendations.

### Included Services

- Joffe Academy
- Template Library
- 24/7 Emergency Line

## Phase: Program Development



March 2023 - May 2023

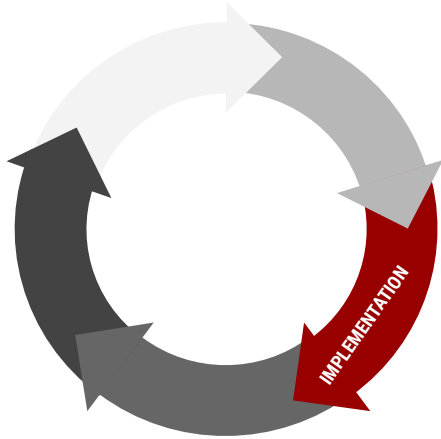
### Deliverables

- Development of a collection of communications protocols and templates
- At-a-Glance Emergency Reporting Chart
- Review and revise emergency manual and standard operating procedures
- Refine or develop Incident Command structure
- Establish standardized drill protocols and procedures
- Gather feedback and impressions of safety and security

### Included Services

- Joffe Academy
- Template Library
- 24/7 Emergency Line

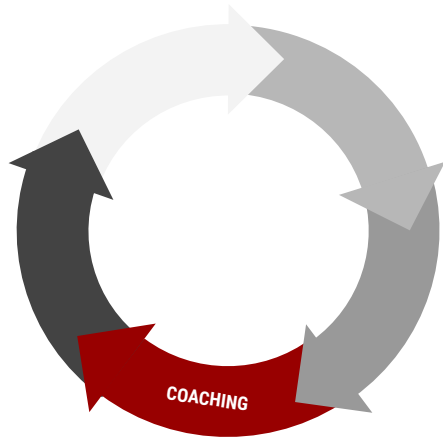
## Phase: Implementation



June 2023 - August 2023

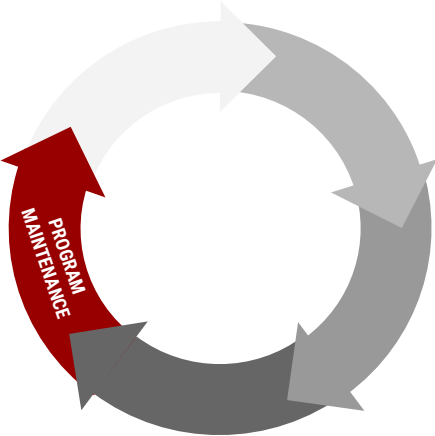
Deliverables	Included Services
<ul style="list-style-type: none"><li>● Guidance, resources, and support related to school safety</li><li>● Real-time incident response and crisis communication</li><li>● Up to 3 trainings and/or tabletop exercise<ul style="list-style-type: none"><li>○ Development of custom slide deck and materials</li><li>○ Faculty/Staff training</li><li>○ Leadership team training</li></ul></li><li>● 1 quarterly incident stepback</li><li>● Program and vendor oversight and management</li></ul>	<ul style="list-style-type: none"><li>● Joffe Academy</li><li>● Template Library</li><li>● 24/7 Emergency Line</li></ul>

## Phase: Coaching



Deliverables	Included Services
<ul style="list-style-type: none"><li>• Site Visits</li><li>• Monthly Calls</li><li>• Campus Safety Procedures</li><li>• Guidance to revisions of documents and protocols</li><li>• Modeling and support for staff professional development</li></ul>	<ul style="list-style-type: none"><li>• Joffe Academy</li><li>• Template Library</li><li>• 24/7 Emergency Line</li></ul>

## Phase: Program Maintenance



TBD

Deliverables	Optional Services
<ul style="list-style-type: none"><li>• Joffe Academy</li><li>• Template Library</li><li>• 24/7 Emergency Line</li></ul>	<ul style="list-style-type: none"><li>• Customized PD</li></ul>